

**AAT SEMI-ANNUAL COMPLIANCE REPORT – MELBOURNE TERMINAL**

**REPORT PERIOD: 1<sup>ST</sup> Jan 2021 to 30 June 2021**

**DATE OF REPORT: 17<sup>th</sup> August 2021**

**1. Complaints raised either directly with AAT or under the Non-Price Dispute Resolution Process**

No.	Type of Complaint	Outcome of the Complaint
NIL		

**2. Breaches of Clause 6 – Confidentiality and Ring-Fencing**

No.	Type of Breach	Details of Breach	Response to the Breach
NIL			

**3. Access Services**

Details of any circumstance in which AAT offers Access Services to Qube or any other Qube Related Entity that are more favourable than the terms offered to any other Service Provider.

**NIL**

**4. Contractual Arrangements**

Details of any offer, or any contractual arrangement between AAT and a shipping line, that involved terms that:

- (A) link or otherwise relate in any way to the shipping line using Qube or a Qube Related Entity to supply Terminal Services at Melbourne Terminal;
- (B) obliged the shipping line to engage suppliers of Terminal Services that met certain requirements that only Qube or a Qube Related Entity could satisfy;

as described in clause 5 of the Variation to the Undertaking.

**NIL**